

For all orders please allow 1-3 business days for processing. During the holiday season, processing time might be a little longer depending on demand. You will receive an email confirmation of your order with an order number. Once the process is complete, your order will be shipped. You will receive another email once your order is shipped with a tracking number. All orders are shipped out within one week from order date.

Any orders will be charged according to the shipping selection & zip code.

Standard shipping 7-10 business days (not including process time)

Express 3-5 days (not including process time)

Super Express 2 business days (not including process time)

Overnight (not including process time)

Please keep in mind that any order placed on or after December 17th is not guaranteed to be received by Christmas. May choose express shipping after the December 17th but no later than the December 19th. Orders must be placed for express shipping no later than December 19th.

\*Have a special request? Don't hesitate to contact us.

#### Exchanges & Returns

Every single product is created and designed at Colors Of A Girl facility. Colors Of A Girl wants to assure the quality of every product. If you receive your merchandise and it is damaged or ruined, please send it back to us and we will replace it. All products are exchangeable for another size or a different product. Credit adjustments are given according to the merchandise. If the product you exchanged for is more than the product you returned, we will notify you of the price difference and credited or debited your account accordingly. Please note if you are unhappy with your order we will be happy to offer a merchandise credit for usage at a later time as we are always coming out with new and exciting products. You have 5 business days to request a full refund. We must receive the product back in our office no later than the 5th business day after you have received the merchandise. If we received it after the 5th business day, we will issue a merchandise credit. The postmark on packing will be checked. Please email us at [colorsofagirl@colorsofagirl.com](mailto:colorsofagirl@colorsofagirl.com) to request a refund. We will follow up within 3 hours to process your request. During the holiday season, it may take up to 24hours to process your request. Please allow 2 weeks for a credit to show on your account.

\* Please note all products being returned for refund MUST be in its original state. If the product is worn or damaged there will be NO REFUND. NO EXCEPTIONS.

\* All merchandise credits do not expire.

\* Shipping cost is not refunded.